

Useful contacts

Army Welfare Service (AWS) Community Support

The AWS employs a team of Community Development Workers based across Salisbury Plain, the aim of which is to secure or directly provide community support and learning opportunities wherever military personnel and their families are living. This is provided from a number of community centres in partnership with key relevant agencies in order to deliver good quality, affordable early years, playwork, youthwork and community development work opportunities throughout the year.

Senior Community Development Worker: Sue Harper

Telephone: 07785 355428.

Child and Adolescent Mental Health Services Healthy Minds:

Healthy Minds:

The service aims to provide support and help to services working with children and young people who have emotional and behavioural problems. It offers consultation; direct work with children and young people and their families where referral criteria are met; and a route to specialist help where problems are more severe. Contact details below:

How to make a referral

Please use the Comprehensive CAMHS Referral form for all primary mental health referrals and forward them to:

Address:

c/o Melksham CAMHS
Melksham Hospital
Spa Road
Melksham
Wiltshire
SN12 7NZ

Telephone: 01225 905050

Child Protection Teams

The Children and Families Fieldwork Teams are the first point of contact for people with concerns about a child - anything from a parent concerned about their child's behaviour and wanting some advice, to serious incidents where the police have intervened and removed a child from a situation.

Children and Families Fieldwork Teams work with children and their families on cases involving child protection or child placement, such as fostering and supported lodgings.

Referral and assessment team**Telephone:** 01380 733567**Email:** referrals@wiltshire.gov.uk

The Chlamydia Screening Lead

Chlamydia is the most commonly diagnosed bacterial sexually transmitted infection. The highest prevalence is amongst young people aged between 15 and 24 years of age. One in ten people who take the test in this age group will be found to be positive. The Chlamydia Screening Programme was launched in 2005 to increase access to screening for young people.

Public Health Specialist: Tracy Daszkiewicz**Address:** NHS Wiltshire, Southgate House, Pans Lane, Devizes, Wiltshire, SN10 5EQ**Telephone:** 01380 733965**Email:** tracy.daszkiewicz@wiltshire.nhs.uk**Young People's Sexual Health Promotion Nurse:** Victoria Storey**Telephone:** 01380 733844**Email:** victoria.storey@wiltshire.nhs.uk

Integrated Youth Service (IYS)

The IYS is comprised of a number of multi-disciplinary children's services professionals and teams working in partnership to offer an integrated and predominantly targeted and early intervention service to children and young people with unmet and/or identified needs mainly from the age of 11 to 19 years to support their successful transition. Overall the Integrated Youth Service provides open access, targeted and specialist support services.

If you wish to discuss specific pupils whom you consider to be potentially vulnerable to becoming NEET or vulnerable because of their risky behaviours please contact either Maxine Gibson or Kevin Sweeney who will be available to either discuss your needs directly or link you with a member of IYS staff who can assist.

Contact details

IYS Area Manager, South and West: Maxine Gibson,**Telephone:** 01722 438107**Email:** Maxine.gibson@wiltshire.gov.uk

IYS Area Manager, East and North: Kevin Sweeney

Telephone: 01380 735786

Email: Kevin.sweeney@wiltshire.gov.uk

Education Welfare Officer (EWOs)

EWOs are officers of the local authority dealing with young people who have irregular attendance or frequent absence from school. EWOs look at reasons for attendance problems and work with teams from social care to identify and support children involved in child protection procedures.

Schools and Learning Area Offices (SLAOs)

SLAO North

Address:

Bewley House
Marshfield Road
Chippenham
SN15 1JW

Telephone: 01249 709450

SLAO East

Address:

Wiltshire Council
Browfort
Bath Road
Devizes
SN10 2AT

Telephone: 01225 757901

SLAO South

Address:

Wiltshire Council
Bourne Hill
PO Box 2281
Salisbury
SP2 2HX

Telephone: 01722 438168

SLAO West

Address:

Wiltshire Council
Unit 5
Ascot Court
White Horse Business Park
Trowbridge
BA14 0XU

Telephone: 01225 713791

Extended Services Network Co-ordinators

The job roles and names of these officers are changing but they would still be a good point of contact for information about setting up a 'drop-in' or networks in their area.

Co-ordinator: Samantha Jennings-Bramly

Network: Amesbury/Durrington

Telephone: 01980-654512 or 07832 219555

Email: esnc@avonvalley.wilts.sch.uk

Co-ordinator: Judy Edwards

Network: Chippenham

Telephone: 07721 069597

Email: lcp@chippenhamlcp.org

Co-ordinator: Jacqui Radford

Network: Calne

Telephone: 01249 818123

or 07808 174493

Email: jtr@johnbentley.wilts.sch.uk

Co-ordinator: Stephanie Davis

Network: Devizes

Telephone: 01380 724886

or 07875 333563

Email: sdavis@devizes.wilts.sch.uk

Co-ordinator: Karen Davis

Network: Marlborough

Telephone: 01672 519538

Email: kdavis@stjohns.wilts.sch.uk

Co-ordinator: Julie Tremlin
Network: Tidworth
Telephone: 01264 848313
Email: julietremlin@thewellingtonacademy.org.uk

Co-ordinator: Jayne Bullock
Network: Trowbridge
Telephone: Direct Line 01225 711162,
01225 762637 ext 232 or 07532 110353
Email: jbullock@johnofgaunt.wilts.sch.uk

Co-ordinator: Sarah Hopkins
Network: Westbury
Telephone: 07545 696551
Email: s.hopkins@westbury-jun.wilts.sch.uk

Co-ordinator: Andrea Smith
Network: Wootton Bassett
Telephone: 07973 149668
Email: asm@woottonbassett.wilts.sch.uk

MOTIV8

MOTIV8 is a young people's drug and alcohol treatment and hidden harm service. Motiv8 offers treatment and specialist harm reduction support and guidance to all young people under the age of 18 who live in Wiltshire who are using drugs and alcohol. Motiv8 also provides support to young people who live in a household where their parents or other adults are using drugs and alcohol. Motiv8 is a free and open access service and will accept referrals from young people, parents/carers and professionals.

Telephone: (freephone) 0800-169-6136
Email: motiv8@wiltshire.gov.uk

NHS Wiltshire - Public Health (until December 2012)

Address: Southgate House, Pans Lane, Devizes, Wiltshire. SN10 5EQ
Telephone: 01380 733890

Parent Support Advisers - (PSAs)

PSAs will provide information and support to parents and establish partnerships between schools and parents. Working directly with parents and carers of children who have early signs of social, emotional, health or behaviour issues, they will help signpost to services and identify programmes for early intervention and preventative support that meet local needs and assist parents.

To make contact with your PSAs, please see the Extended Services Network Co-ordinator for your area or contact your local school.

Police Community Support Officers (PCSOs)

The primary purpose of the Police Community Support Officer is to improve the quality of life in the community and offer greater public reassurance. In support of regular police officers they work within a targeted patrol area to provide a visible and accessible uniformed presence. They act as the 'eyes and ears' of their police colleagues observing and reporting instances occurring during their patrols. They will be equipped to provide crime prevention advice and will be able to carry out visits to victims of crime. Contact through Wiltshire Police:

Telephone: 0845 408 7000 (non-emergency)

Website: www.wiltshire.police.uk where you can find specific local information and contact details.

School Nursing Services

South Area School Nurses:

Address: School Nurses, Community Child Health, Salisbury District Hospital

Telephone: 01722 425154

Central Area School Nurses:

Area: Marlborough, Pewsey and Calne

Address: Savernake Hospital, Marlborough

Telephone: 01672 517237

Address: Pewsey Surgery, Pewsey

Telephone: 01672 564086

Address: Calne FHC, Broken Cross, Calne

Telephone: 01249 816154

Trowbridge and Bradford on Avon:

Address: Trowbridge FHC, The Halve, Trowbridge

Telephone: 01225 766161

Address: Melksham Hospital, Melksham

Telephone: 01225 701047

Warminster and Westbury:

Address: Westbury Community Hospital, Westbury

Telephone: 01373 865614

North Area School Nurses:**Chippenham and Corsham:**

Address: Rowan Ward, Chippenham Community Hospital

Telephone: 01249 456462

Address: Corsham FHC, Corsham

Telephone: 01249 713282

Wootton Bassett and Malmesbury:

Address: Manor House, Wootton Bassett

Telephone: 01793 854202

Address: Malmesbury PCC, Priory Way, Malmesbury

Telephone: 01666 827573

Devizes and Melksham:

Address: Devizes FHC, New Park Street, Devizes

Telephone: 01380 738374

Address: Melksham Hospital, Melksham

Telephone: 01225 701047

Teenage Pregnancy Lead

The Wiltshire Teenage Pregnancy Partnership works to reduce the numbers of teenage conceptions in Wiltshire. When young people become pregnant the partnership is also active in promoting their care.

Wiltshire Teenage Pregnancy Co-ordinator: Katie Currie

Telephone: 01380 733918

Email: katie.currie@wiltshire.nhs.uk

Young People's Sexual Health Promotion

Victoria Storey provides the 'No Worries' scheme. Victoria is the first line contact for information on the 'No Worries' programme and works closely with GP surgeries, pharmacies and other 'No Worries' venues on a regular basis. She provides a wide range of training on all aspects of sexual health, along with gathering information and intelligence to inform the continuous improvement of sexual health provision to young people ..

Young People's Sexual Health Promotion Nurse: Victoria Storey

Telephone: 01380 733844

Email: victoria.storey@wiltshire.nhs.uk

Wiltshire's Accommodation Support Services for Young People (WASSYP)

WASSYP is a project with a multi-agency approach that aims to support 16 and 17 year olds who are homeless, or threatened with homelessness, to secure suitable accommodation.

Contact details:

Young Persons' Scheme Co-ordinator: Sue Nash

Address: Top Floor, Court Mills, Polebarn Road, Trowbridge, Wiltshire. BA14 7EG

Telephone: 01225 781 202

Wiltshire Council Personal Development Education Advisers

The Personal Development Education (PDE) Advisers, part of the Wiltshire Council Teaching & Learning Team, support schools to address health & wellbeing through children's learning in the curriculum and through the wider aspects of school life.

The Wiltshire Healthy Schools Programme enables schools to demonstrate their commitment to health and wellbeing, enabling them to make measurable improvements to the health behaviours of children & young people, to address local health priorities using a whole school approach.

As well as guidance related to the Wiltshire Healthy Schools Programme, advice, support and training is provided for school staff and those that work with schools.

Personal Development Education Advisers: Nick Bolton & Sarah King

Address: Melksham Professional Development Centre, 3 Lancaster Park, Bowerhill, Melksham, Wiltshire SN12 6TT

Telephone: 01225 793349 **Fax:** 01225 793348

Email: nick.bolton@wiltshire.gov.uk

sarah.king@wiltshire.gov.uk

Website: www.wiltshirehealthyschools.org

Wiltshire Stop Smoking Service

You are more likely to stop smoking by using your local NHS Stop Smoking Service. NHS Stop Smoking support is available at most GP practices and some pharmacies in Wiltshire. We are also able to offer specialist walk in clinics and professional telephone support.

Contact details:

Telephone: 01380 733891

Text: QUIT to 07800 001146

Email: NHSstopsmoking@wiltshire.nhs.uk

For more information and the benefits of stopping smoking visit: www.smokefree.nhs.uk or www.wiltshire.nhs.uk

Wiltshire Young People's Substance Use Screening Tool (SUST)

The Wiltshire Young People's Substance Use Screening Tool (SUST) is a brief checklist of issues and suggested questions that can be used flexibly with young people, to structure discussion around their drug use. This is the recommended tool to help drop-in staff identify and plan an effective response to the drug related needs of a young person. Staff from various Wiltshire agencies have been trained to use SUST to support young people who are using tobacco, alcohol and/or other drugs; a drop in would ideally include SUST trained staff. Training, guidance and support around use of SUST is available from Rob Tuttle (see also MOTIV8 for further contact details) and related courses are organised by NHS Wiltshire, Public Health:

Telephone: 01722 341644

Email: rob.tuttle@wiltshire.gov.uk

Young People's Counselling Services

Relate offer a number of services:

Relateen - One-to-one professional counselling service delivered in secondary schools. Young people can self-refer and staff can refer.

Talk Zone - One-to-one professional counselling for young people aged 9-19. Parents, agencies and individuals may refer young people.

Time to talk - One-to-one professional counselling service delivered in primary schools for 9-11 only.

Contact: Pamela Walden-Woods

Address: Relate Mid Wiltshire, 24a Church Street, TROWBRIDGE, Wiltshire, BA14 8DY

Telephone: 0844 826 1788

Fax: 01225 775870

Email: office@relatamidwiltshire.co.uk

Opening hours: By appointment only, varied locations and times.

‘Off the Record’

Off the Record provides free and confidential information, advice and counselling for young people aged up to 25, as well as specialist services: Children’s Rights and Advocacy, Young Carers Service, Young Parents.

Address: Off the Record, Open House Centre, Manvers Street, BATH, BA1 1JW

Telephone: 01225 312481

Fax: 01225 3212481

Email: office@offtherecord-banes.co.uk

Website: www.offtherecord-banes.co.uk

Youth Offending Team (YOT)

The role of Wiltshire’s Youth Offending Service is to reduce offending by children and young people aged 10-17 and to have a preventive role in reducing the risks of offending by all young people. The Youth Offending Service is a multi-agency operation comprising staff from police, probation, health, children and education. It works closely with young offenders and their parents/carers as well as with the court, other criminal justice agencies and other organisations or groups that support young people and that recognise the unique value and contribution they make to society.

South & East

Address: Youth Offending Team, 124 Wilton Road, SALISBURY, Wiltshire, SP2 7JX

Telephone: 01722 432435

Email: youthoffending@wiltshire.gov.uk

North & West

Address: The Martins, 56A Spa Road, Melksham, Wiltshire. SN12 7NY

Telephone: 01225 793616

Email: youthoffending@wiltshire.gov.uk